

## JCNT-013 Autel MaxiCharger AC - App Support Document for End User

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Here are step-by-step instructions for utilizing the Autel App for the first time.

### Energise the Charger

Energise the AC Charger and wait until the Power LED Light remains a steady green colour.

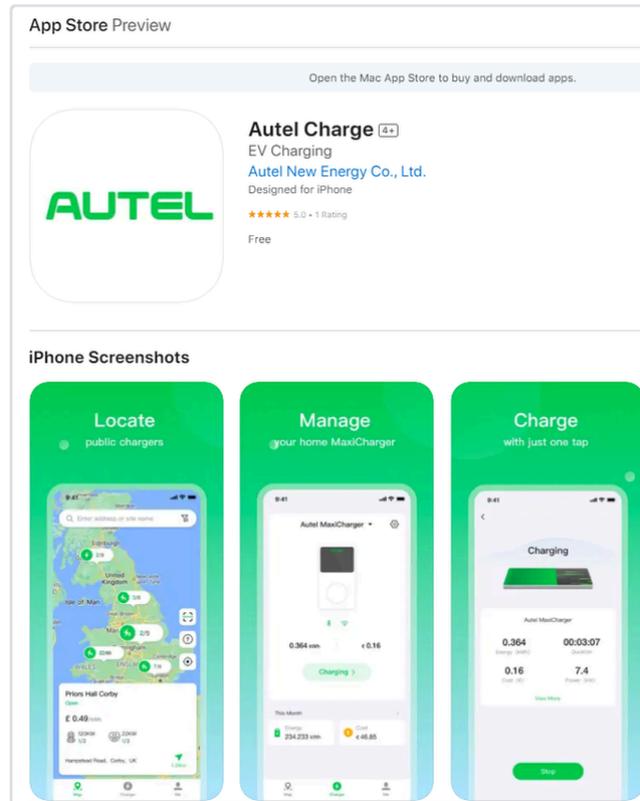


# Download the Autel App & Registration Process

To download the Autel Charge app, you have two options:

1. Scan the QR code provided in the installation manual. This will directly download the Autel Charge app to your device.
2. Alternatively, you can visit the Google Play Store (for Android devices) or the Apple App Store (for iOS devices) and search for "Autel Charge." Download and install the app from there.

Choose the method that is most convenient for you to obtain the Autel Charge app.



Launch the Autel app and proceed with the registration process using your email address.

2:37

4G 23



# Register

Email

Phone

ishan@jetcharge.com.au

Verification code

58s Resend Code

6-25 digit password



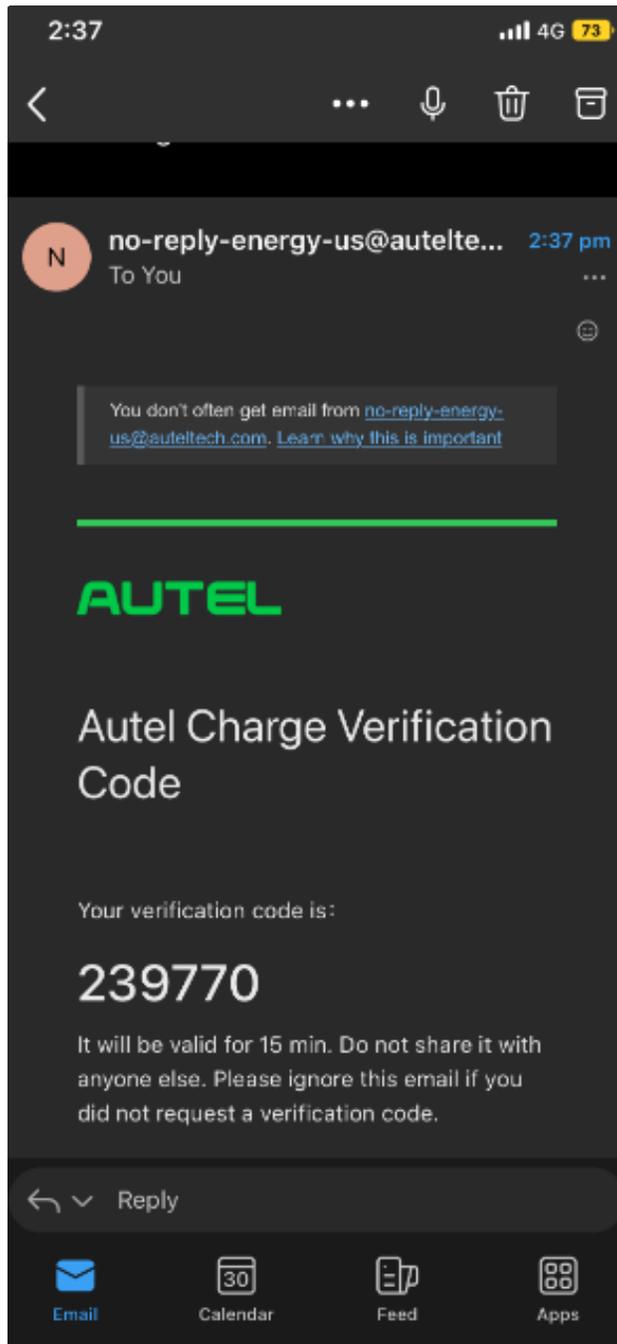
Australia



I have read and agree to the [User Agreement](#) and [Privacy Policy](#)

Register

Once you have received the one-time password via email, you can proceed with the registration process by following the steps below.



Generate a password and complete the registration process.

2:38

4G 73%



# Register

Email

Phone

ishan@jetcharge.com.au

239770

15s Resend Code



Australia



I have read and agree to the [User Agreement](#) and [Privacy Policy](#)

Register

## Adding a Charger to your Autel Account

After successfully registering, press the "add" button to include the MaxiCharger in your account.



## MaxiCharger

Autel Maxi-BMS™ uses triple-layer protection to ensure safety and optimize charging performance.

Add

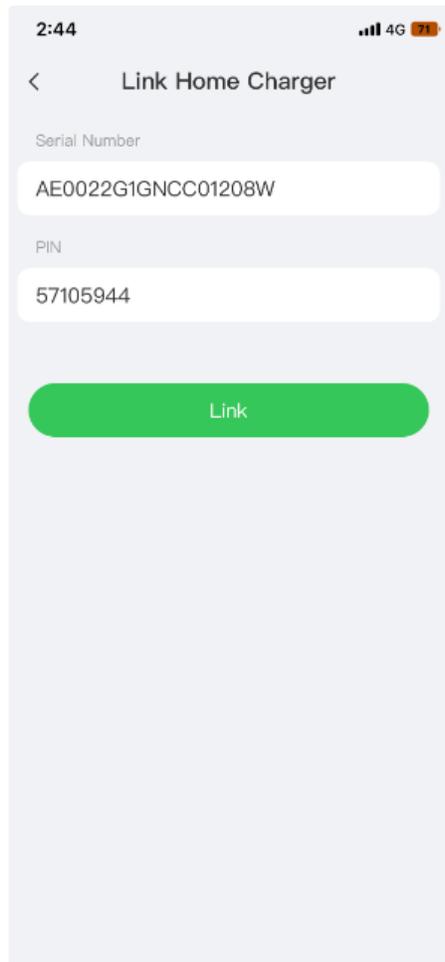
No charger yet

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Scan the QR code provided in the manual to seamlessly add the charger to your account.



The QR code will automatically capture the serial number and pin code, integrating them into the app and adding the charger to your account.



## Connecting to the charger for the first time via Bluetooth

The subsequent step involves establishing a Bluetooth connection with the charger. Once you press the link button, a screen will appear prompting you to connect. Ensure that your phone has Bluetooth capability and is turned on. Stay in close proximity to the charger and click on "Connect via Bluetooth."



## Connect via Bluetooth

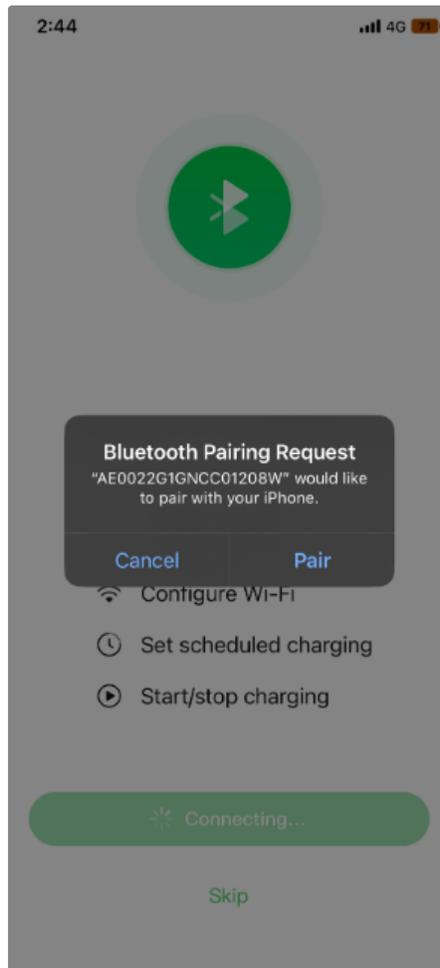
After connecting the charger via Bluetooth, you can:

-  Configure Wi-Fi
-  Set scheduled charging
-  Start/stop charging

Connect via Bluetooth

Skip

Select "Connect via Bluetooth" and when prompted by the app with a Bluetooth pairing request on your phone, click on "Pair" to establish the connection.



You will see the following screen when it is connected to Bluetooth.



## Connect via Bluetooth

After connecting the charger via Bluetooth, you can:

- 📶 Configure Wi-Fi
- 🕒 Set scheduled charging
- ▶ Start/stop charging

✓ Connected via Bluetooth

Skip

## Connecting the charger to Home WiFi

The subsequent step is to configure the Wi-Fi settings. Click on the desired network you want to connect to, and then enter the corresponding password to establish the connection.

## Configure Wi-Fi

### Current Network

✓ JCPORT+ 

### Other Networks

JCPORT+  

Red room TV. 

DIRECT-D3EE5956  

Conserv-Wifi  

NS\_Legacy  

Next

Skip

## Understanding Basic Settings

Once the charger is successfully connected, the subsequent screen will display the basic settings of the charger.

- Adjusting the price setting will provide accurate cost data for your charging sessions.
- Enabling the autostart feature will initiate a charging session automatically as soon as an electric vehicle is plugged into and connected to the charger. It can be disabled later if desired.
- The schedule feature allows you to add specific schedules for your charging sessions.
- The Max Charge Current setting determines the maximum charging rate of your charger.

 Please note that it is important not to modify the maximum charge rate set by the electrician.

## Charge Settings

Set Price Off >

Set the household energy price for cost calculation.

Autostart

Enable charging to begin automatically after charger is plugged-in.

Schedule  >

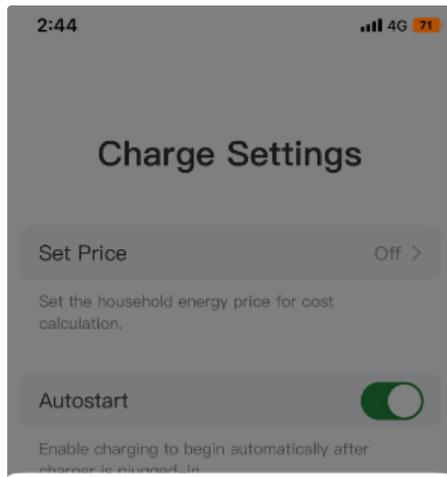
Set a default schedule for charging to begin and end automatically.

Max Charge Current 32A >

Set the maximum current so that the household power consumption will not exceed the maximum load

OK

 The electrician will determine and set the maximum charge rate based on the maximum demand of your home. It is crucial not to modify this setting. The minimum charge rate is 6 Amps, while the maximum charge rate is 32 Amps.



Cancel

OK

### Max Charge Current(A)

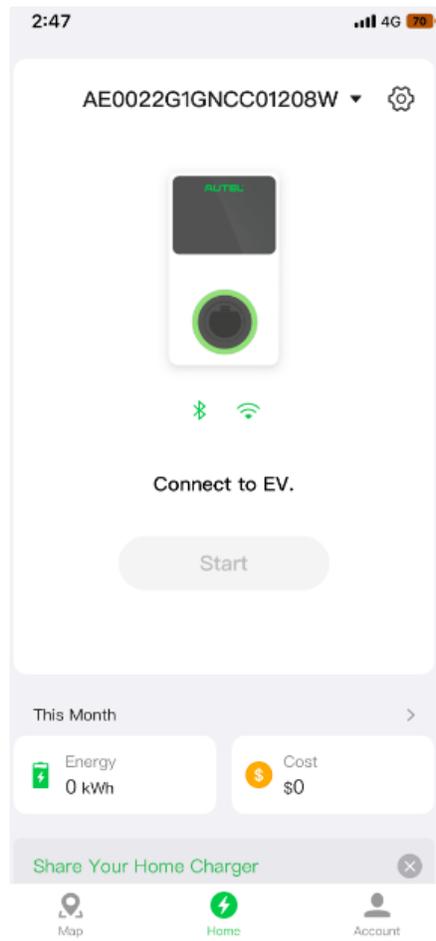
6

7

8

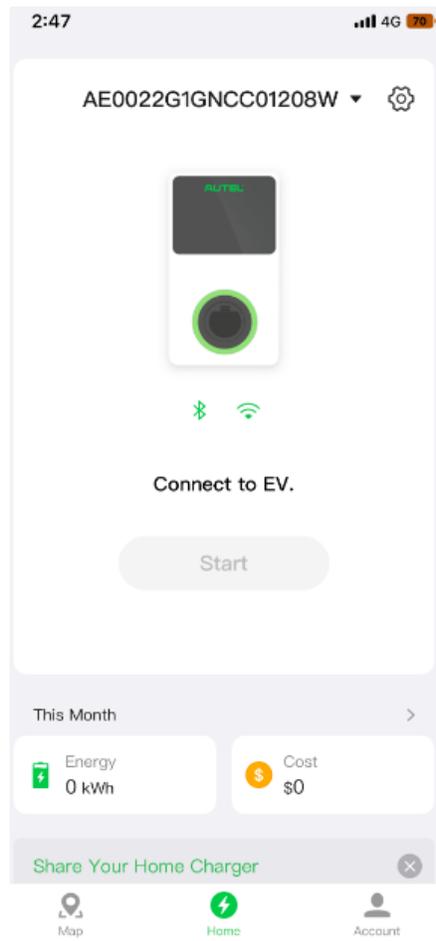
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Once everything is connected, you should see the charger on your account.



## Updating Firmware

Proceed to perform a firmware update by clicking on the settings gear located at the top right corner.



Scroll down to locate the firmware updates section, and initiate the firmware update process. It is important to remain in close proximity to the charger during this process, as it typically takes approximately 10 minutes to complete.

2:52

4G 99%

## < Firmware Update

Automatic Update



When a new firmware version is available, the charger will automatically update the firmware during idle time (A network connection is required). The update process takes approximately 5–10 min, during which time you will be unable to charge a vehicle. If you disable the Automatic Update feature, you can still manually update your firmware via Bluetooth.

### Power Control Module

V1.12.00 → V1.14.00



0.5%

Stand close to the charger to avoid interruption of the update

After the update is successfully completed, connect the charging cable to the charger and then plug it into your vehicle to initiate the charging process

3:01

4G 88%

## Firmware Update

Automatic Update 

When a new firmware version is available, the charger will automatically update the firmware during idle time (A network connection is required). The update process takes approximately 5–10 min, during which time you will be unable to charge a vehicle. If you disable the Automatic Update feature, you can still manually update your firmware via Bluetooth.



Your version is up to date.

### Current Version

Charge Control Module V1.37.00

Power Control Module V1.14.00

## Charging Process

To commence and halt the charging process, follow these steps:

1. Plug the charging cable into both the charger and the electric vehicle (EV).
2. If the auto-start feature is enabled, charging will initiate automatically.
3. To stop a charging session, you have two options:
  - From the app: Use the app to stop the session. If you choose this method, you can resume charging from the app as well.
  - From the vehicle: Stop the session from the vehicle, which will allow you to unplug the cable from both the vehicle and the charger.
4. If you stopped the session from the app, you can unplug the cable from the charger.
5. If you stopped the session from the vehicle, you can unlock the cable from both the vehicle and the charger.
6. If the auto-start feature is not enabled, charging will only commence when initiated through the app.

Version	Date	Comment
<b>Current Version (v. 3)</b>	<b>09 Jul, 2024 01:25</b>	<b>Rachael Quigley</b>
v. 2	15 Feb, 2024 05:00	Daragh Quinless
v. 1	15 Feb, 2024 04:59	Daragh Quinless

